



## May Bank Holiday Closures

Surgery will be closed Monday the 27th May 2024 and Monday 26<sup>th</sup> August 2024.

#### GP's and Clinicians working days.

Dr W A Cotter Wed, Thurs & Friday

Dr J Bohmer-Laubis Monday & Tuesday

Dr A Foces Mon-Friday

Jon Wood- Clinical Pharmacist Mon, Tues, Thurs & Friday

Aleruchi Okachi- Phycians Associate Mon, Wed, Thurs & Fri

Dr N Prang Mon, Tues, Thurs & Fri

#### **Pharmacy First Service**



The Pharmacy can now be used for first point of contact for 7 conditions.

- Earache 1 to 17 years.
- Impetigo 1 year and over.
- Infected insect bites 1 year and over.
- Shingles 18 years and over.
- Sinusitis 12 years and over.
- Sore throat 5 years and over.
- Uncomplicated urinary tract infections women 16-64 years.

Please contact the Pharmacy for these conditions before seeking advice from the GP.

# **Covid Spring Booster Vaccine for Over**

# immunosuppressed

Eligible patients have been contacted to book an appointment via text or letter. HEALTHY ient's rounds have been completed.

#### **Understand The Practice Team** – As well as 3 GP's we also have

Aleruchi Okachi - our Physician Associate.

Physician Associates work under supervision, clinically trained to diagnose and treat patients, order tests, make referrals and provide continuity of care for those with long term conditions.

Jon Wood - our Advanced Care Practitioner. They are highly skilled specialists, a Pharmacist in Jon's case, who are qualified to make independent decisions on assessment, diagnosis and treatment.

You will often be booked with these for both routine and urgent appointments, when seeking GP appointments.

### New Online Triage Service

To book a GP appointment you must fill out the online triage form on our website www.bellegrovesurgery.co. uk

Scroll down on our home page to find the green box with a white button 'Contact Us Online' and click the 'submit a request button'.

#### What happens next?

Bellegrove Surgery Triage Team will review your request within 2 working days (usually on the day). If you do not get a telephone response - please check your emails or SMS messages.

If you become more unwell or need help more urgently than the appointment we offer, please contact an Urgent Care Centre, visit NHS 111 online or call 111. In an emergency call 999

If you have difficulty using the internet our Reception staff are available to fill out the form on your behalf.

Please call 111 out of opening hours.

# **Goodbye**

Paula Cotter Practice Nurse retired at the end of April.
Julie Tynan is left on the 25<sup>th</sup> April to join the met police.
Grace Kavanagh is leaving on 14<sup>th</sup> May to join Co-Op Funerals.





#### **Repeat Prescriptions**

Please consider registering for the NHS App which allows you to request repeat prescriptions online. It will give you a list of your repeat medication which you just need to click and send. This is integrated into your patient record and helps us to process your prescription request easily. If you set-up your nominated pharmacy the prescription will be automatically sent there.

If you already have your login details you can <u>order your</u> repeat prescription online OR

Download from the App Store or Google Play

PLEASE ALLOW 2
WORKING DAYS FOR
YOUR REQUEST TO BE
COMPLETED – IF THERE
ARE QUERIES AND A
REVIEW APPOINTMENT
IS REQUIRED YOU MAY
NEED TO ALLOW EXTRA
TIME.

Please allow extra time at holiday periods i.e. Christmas, Easter, Bank Holidays etc.

### **Welcome New Staff**

We now have 3 GP Partners. Dr W.A Cotter Dr J Bohmer-Laubis Dr A Foces



In April Sheena Burgess joined us as a new receptionist and Alicia Bevan as a new prescribing clerk.

#### **Trainee Doctors**

Dr Allam- GP registrar joined us in August for 1 year placement. Dr Dhahi joined us in April for a 6 Month placement.

# Patient Participation Group

We are restarting our PPG meeting and are seeking new members. This is to help improve the services at the Surgery from a patients view. Please email bellegrove.surgery@nhs.net

if you are interested in joining. Meetings will be virtual and every 2-3 months.

